



# Frequently Asked Questions

Health-care Professionals



- Q *I have multiple residents who would benefit, is there a limit as to how many we can receive?***  
There is NO LIMIT as to how many you can receive, providing that each recipient meet the program eligibility requirements.
- Q *In cases where there is minimal family involvement, may I apply on behalf of the person with dementia?***  
Yes. Best-case scenario allows for family involvement in the completion of the Intake form and music selections. Family contact information and consent (signed or verbal) within the Intake form is still required.
- Q *There are other residents without a dementia diagnosis who would benefit from the Project, would they qualify?***  
Unfortunately, no. We are currently only able to provide iPods to individuals with a diagnosis of dementia.
- Q *Can I use one iPod for multiple people/residents?***  
No. The goal of the project is to deliver person-appropriate, not age appropriate music. Each iPod is tailored for individual use.
- Q *What happens if the iPod is lost or stolen?***  
There are no financial repercussions should the iPod be lost or stolen. Please inform the issuing Alzheimer Society office of this event- any replacements issued are case dependent, and upon review of the program coordinator.
- Q *What should I do with the iPod if a resident passes away?***  
All iPods no longer needed or in use are to be returned to the Alzheimer Society. Please use [this form](#) to return unused units.

